

ISC Meeting Wednesday November 10th 2022 at 18:30 hours

Attendees

Don Adams (DA), Robina Ahmed (RA), Steve Applebee (SA), Cathy Bayford (CB), Paul Christmas (PC), Paul Colborne (PCo), Sara Page (SP), Apu Vyas (AV) and Sue Watson (SW)

Apologies for Absence

Andy Byrne (AB) and Martin Clowes (MC)

1.0 Communication Subcommittee

1.1 CB outlined the cost implications of the new ISC website and subsequent to the meeting confirmed it is a one off payment of £212.80 for the first 3 years. The meeting agreed that website development should continue and that funding would be found through the ISC members' host organisations and potentially supplemented through the FSA.

Responsibility ISC Members

1.2 PCo formally raised a motion (seconded by RA) and it was agreed that the monthly ISC meeting minutes will be posted on the ISC website when it is fully functional.

Responsibility CB

1.3 The ISC twitter page is now up and running and members are encouraged to submit tweets, RA added that to successfully grow the audience some humorous or offbeat tweets can be useful.

Responsibility ISC Members

1.4 CB advised that the discussion document circulated following receipt of the Club's communication proposal has been withdrawn. As agreed at the previous meeting the Club have been informed that their communication proposal was unacceptable and a Club response is awaited.

For Information

1.5 SA gave a summary of the Unaccompanied U16 meeting held the previous evening and referenced the resulting ISC statement. It was agreed that the Communication Subcommittee will liaise with the Club to formulate a Safeguarding Communication to be issued prior to the resumption of the Premier League season at the end of the year.

Responsibility CB

1.6 Following a lengthy discussion on the subject of Club's approach to consultation with the ISC, PCo formally moved 3 motions as detailed below.

1.61 That HU believes that the ISC should urgently consider whether or not the Club is adhering to its obligations with regard to consulting both collectively (with the ISC as one entity) and individually (under Structured Dialogue).

Motion was not seconded

1.62 That HU believes the ISC must urgently debate the issue of “Consultation” (between the Club and the ISC), define what “consultation” must involve, reach agreement on the non-negotiable means by which such consultation must be conducted (by both the Club and ISC) and urgently convene a meeting with the Club to present its (the ISC’s) recommendations.

Motion was withdrawn

The meeting agreed that this topic should be progressed through the Communication Subcommittee.

Responsibility CB

1.63 AB is adopted onto Communications Subcommittee. It was agreed that the HU ISC member (AB) will fill a vacant position.

For Information

2.0 Match Day Experience and SAG Subcommittee

The meeting noted the minutes from the October 25th Match Day Experience Subcommittee. SW proposed for increased efficiency the Match Day and SAG Subcommittees should be amalgamated as the topics and memberships are very similar. In addition it was agreed to incorporate stewarding and PC agreed to join the reconfigured subcommittee.

Responsibility SW

3.0 Ticketing Subcommittee

SA referenced the minutes from the November 2nd Ticketing Subcommittee meeting. It was noted that coach transport to and particularly from the FCSB stadium was lacking and the Club acknowledged the shortcoming of the local logistics.

For Information

4.0 Professional Standards Working Group

SW gave a brief synopsis of the the reasons for this initiative and advised that a draft revised MoU had been received from the Club although the other supporting documentation remain under review with the Club. A meeting of the working group will be convened to discuss the Club’s proposed revisions at the earliest opportunity.

Responsibility SW

5.0 Residual Items from the Previous Meeting

5.1 History & Heritage

SA reported that the shopping list has been shared with the Club for their consideration and feedback.

Responsibility SA

5.2 Lower West Stand Wall (unchanged from October meeting)

SW reported that the stadium operator and Newham SAG were minded not to review the design but are willing to explain why it was constructed and it’s impact on reducing unsociable behaviour. The ISC position remains unchanged in

that the design is unnecessarily high and overwhelming for supporters located in its immediate vicinity. The ISC will continue to seek a resolution that satisfies the needs of the stadium operators and does not adversely impact Supporters match day experience.

Responsibility SA

5.3 Champions Stones (unchanged from October meeting)

Although a maintenance plan is in place, some stones require more attention than cleaning. The Club will be asked about and a restoration program.

Responsibility SA

5.4 Away Ticketing Allocation (unchanged from October meeting)

The Club continues to consider the ISC request to provide a more detailed breakdown of allocation for tickets for away fixtures.

Responsibility SA

9.6 Catering Status (unchanged from October meeting)

The Club continues to investigate the appropriate resolution actions to address the London Stadium catering prices increased at the beginning of this season.

Responsibility SA

10.0 AOB

10.1 Bridge 5 Accessibility Lane

PC raised the issue of Club London diners exiting the Orbit and using the accessibility lane on Bridge 5 and it was agreed to establish more details.

Responsibility SA & CB

10.2 Chair & Vice Chair Elections

SW requested the name of any ISC member who wishes to stand for the election of the ISC Chair and/or Vice Chair to be forwarded to the Interim Chair by the end of November 2022.

Responsibility ISC Members

10.2 Interim Chair

SW announced that she would be stepping down as ISC Interim Chair with immediate effect. Although there were two nominations it was agreed to hold over any election until the next meeting and SA volunteered to cover the position for the next four weeks.

Responsibility SA

Date of next meeting Wednesday 7th December 2022

Meeting Closed 20:00 hours